Troubleshooting Tips

This guide will help you troubleshoot common ctcLink issues.

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Common Solutions for ctcLink Login Issues:

- Use any browser besides Google Chrome
- Enable pop-ups
- Make sure you enter an accurate address
- Use an incognito/private browser window in your main web browser
- Clear the cache and cookies

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If you have any questions or need further assistance contact the IT Help Desk at (360) 417-6565 or helpdesk@pencol.edu