

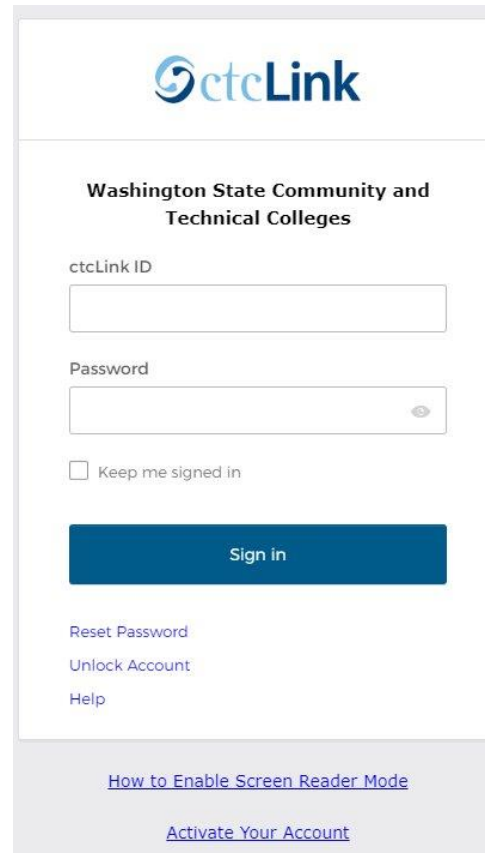
How to Reset Your ctcLink Password

This guide will show you how to reset your ctcLink password.



Proceed to ctclink:

1. Open web browser and go to gateway.ctclink.us.

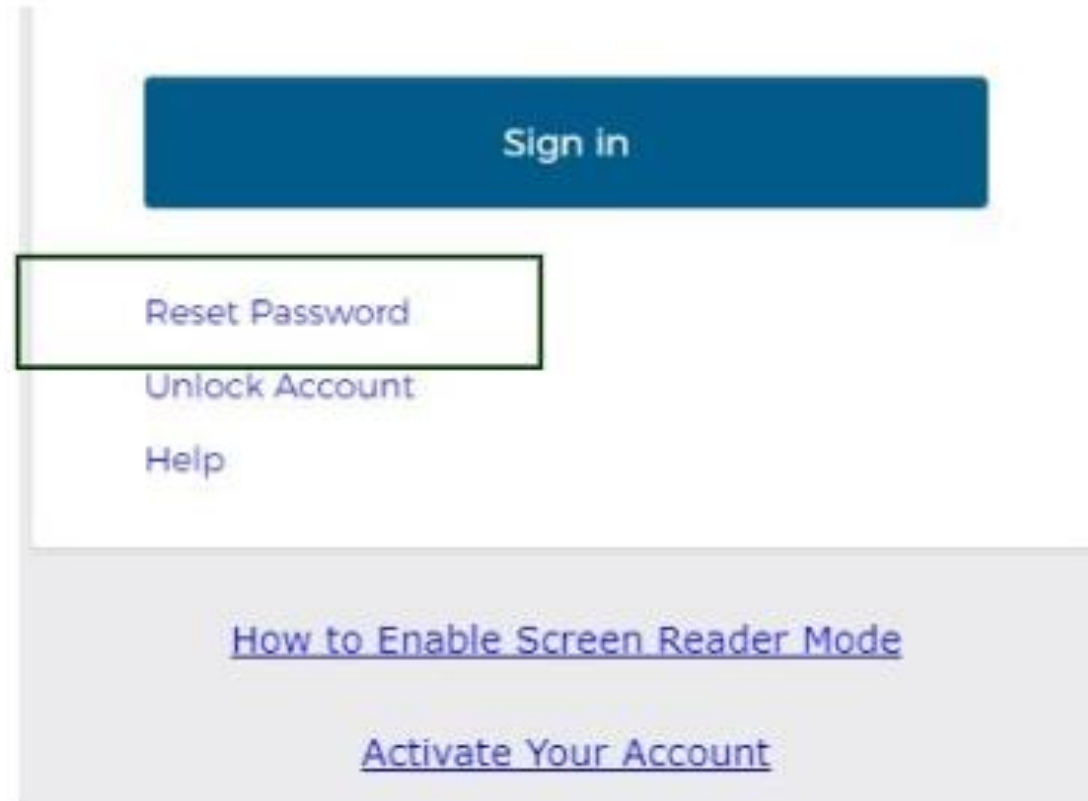


The screenshot shows the ctclink login interface. At the top is the ctclink logo. Below it, the text reads "Washington State Community and Technical Colleges". There are two input fields: "ctclink ID" and "Password". The password field has a toggle icon for visibility. Below the fields is a checkbox labeled "Keep me signed in". A blue "Sign in" button is centered below the checkbox. At the bottom of the form area are three links: "Reset Password", "Unlock Account", and "Help". Below the form area, there are two more links: "How to Enable Screen Reader Mode" and "Activate Your Account".



Select Reset Password:

2. Click on **Reset Password**.



Enter ctcLink ID:

3. Enter your **ctcLink ID** and click **Next**.



Reset your password

ctcLink ID

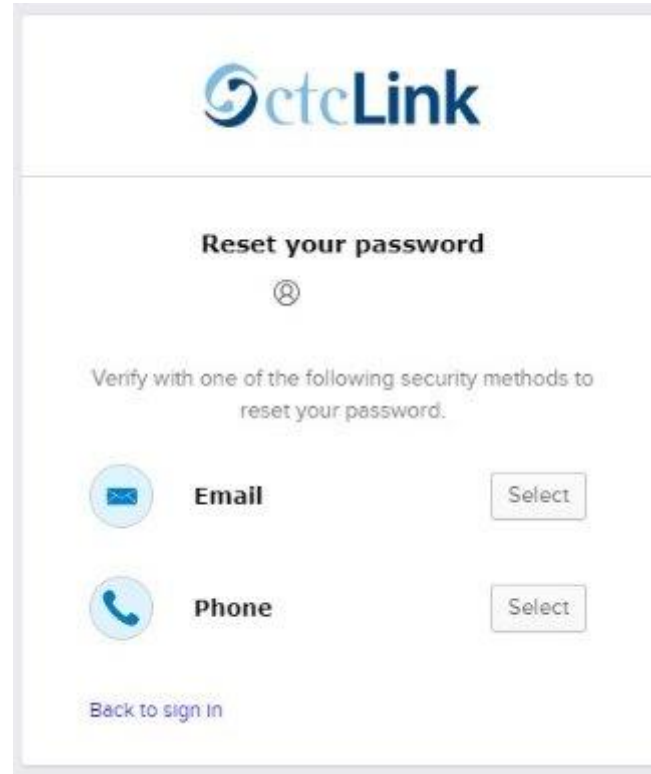
Next

[Back to sign in](#)



Select Security Method:

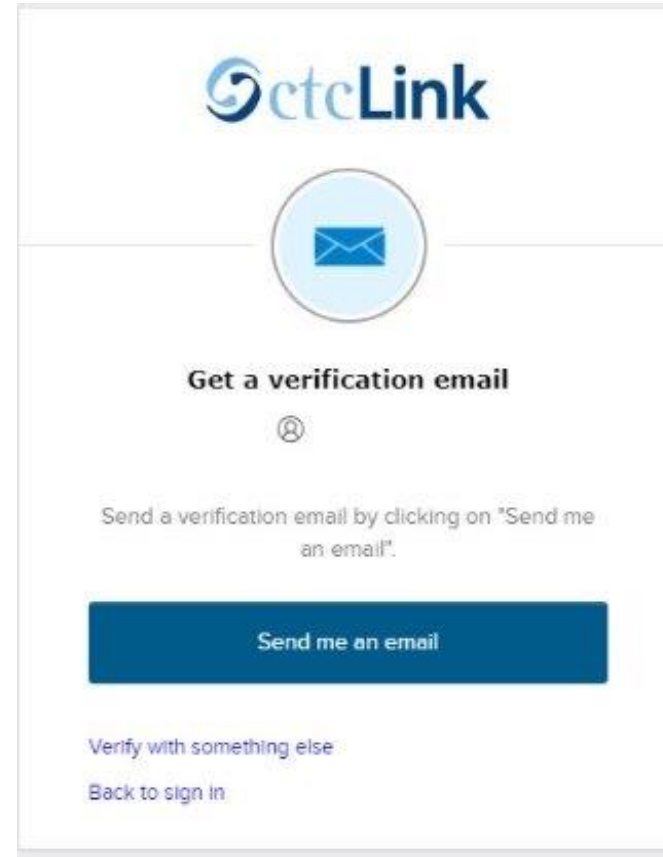
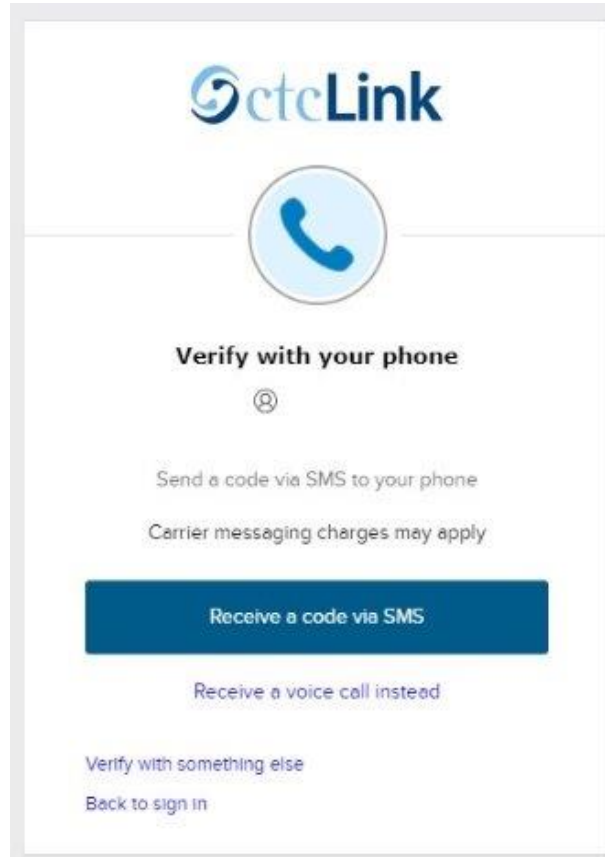
4. Verify your account with email or phone.



The screenshot shows a web interface for password reset. At the top is the etcLink logo. Below it is the heading "Reset your password" with a user icon. A message states: "Verify with one of the following security methods to reset your password." There are two options: "Email" with an envelope icon and a "Select" button, and "Phone" with a telephone icon and a "Select" button. At the bottom left is a link that says "Back to sign in".

Verify Account:

5. Select to receive a code via SMS, voice call or email.



Follow Instructions:

6. Follow the password reset instructions sent to the phone number or email address that you have set in your ctcLink account.



Success:

7. Done! Your password has been reset. You may log back in to ctcLink.



If you have any questions or need further assistance contact the IT Help Desk at (360) 417-6565 or helpdesk@pencol.edu

