

# Troubleshooting Tips

This guide will help you troubleshoot common ctcLink issues.



## Common Solutions for ctcLink Login Issues:

- Use any browser besides Google Chrome
- Enable pop-ups
- Make sure you enter an accurate address
- Use an incognito/private browser window in your main web browser
- Clear the cache and cookies



If you have any questions or need further assistance contact the IT Help Desk at (360) 417-6565 or [helpdesk@pencol.edu](mailto:helpdesk@pencol.edu)

